



Small Business Technology Solutions was established in the summer of 2008 as an alternative for small businesses with either a business technology problem or looking to bridge the gap into today's communication world. Founders and owners Michael Peterman and Robert Novak III created the idea of the business shortly after Robert graduated from the University of Wisconsin-Whitewater. Both Michael and Robert felt that small businesses were not getting the attention they needed in helping them compete within this local economy.

Michael and Robert have many years working with various types of business technologies, such as network systems, wireless systems, web servers, and office productivity packages. During college both Michael and Robert had been individually running businesses, supporting various clients with their computer and technology needs. Determining that working together would be a lucrative endeavor, they decided to form a single company. They opened up two offices in both Kenosha and Janesville WI, choosing these locations because they were perfectly situated between many large metropolitan cities and covering a large area of great smaller communities.

The Kenosha office is only about 1 ½ hour from Chicago, IL and is about 45 Minutes away from Milwaukee, WI. The Janesville, WI office is only 40 minutes away from Rockford, IL and about 35 from Madison, WI. Currently Small Business Technology Solutions is spending time looking into more unique ways of making themselves direct to the **small business, non-profit** and **consumer** markets. By looking to new ways of marketing themselves via their website, Facebook page, LinkedIn profiles, company blog and twitter both Michael and Robert have found a very cost effective way to get important information to their various demographic markets.

By being a small business themselves, Small Business Technology Solutions feels it has an upper hand to their competition, by being able to adjust to a very fast paced changing market. As well as allowing their services portfolio to expand as their clients make requests for new projects, and ideas. We would like to invite you to check out www.seeus4it.com to view the many different services that Small Business Technology Solutions Inc. has in its **Business Services Portfolio**.

Thank you

Small Business Technology Solutions Inc.



About Michael Peterman

President/Co-Owner

He is located out of the Kenosha, Wisconsin office and spends much of his time visiting clients, traveling back to forth to Janesville, Wisconsin for meetings, large project installs and new client meetings. As of the summer of 2009, he graduated from the University of Wisconsin-Whitewater with a BBA in Information Technology Infrastructure and Entrepreneurship. Michael Peterman can be described as full of too much energy and working until his daily list is completed. He is really enjoying working with Robert Novak and like how they can both come up with solution orientated problems that a client might present to them. By always trying to think about side of the box Michael Peterman never really sees a road block when a client comes to them with a problem, just the need for more espresso and a whiteboard. When he is not working, he is an avid cyclist, spends time with the MGV Harmonia Men's Choir, reading nonfiction astronomical books, hearing speeches from other successful entrepreneurs, listening to classical and independent rock artists like "The Killers, The Strokes and Bishop Allen". Michael Peterman also tries to reach out to his friends who have smaller business starting up since he has become pretty good with legal paperwork and small business startup problems.



About Robert Novak III

Vice President/Co-Owner

He is located out of the Janesville, Wisconsin office and spends much of his time visiting new clients, checking up on our managed service clients and working on the company's website and other marketing endeavors. He graduated in 2007 from the University of Wisconsin Whitewater with a Bachelor of Business Administration with an emphasis in Information Technology. Robert can be described as a go getter and is always coming up with new ideas and ways to help their clients and save them money. Robert enjoys working with Michael, they have a good mix of talents which come together impeccably to find the best solutions. Robert also works at local non-profit KANDU Industries as an IT Systems Specialist. When Robert is not working he can normally be found spending time with his wife Erika, helping out at the Young Auditorium in Whitewater as a sound engineer for shows, assisting at the family RV dealership in Illinois, and enjoying the company of his family and friends at his home.

Small Business One Care

Our Answer to Managed Services



What is it?

Small Business Care is an *all in one IT management contract*. It provides your company with piece of mind and better planned costs. Every business today relies on technology in many aspects of the day to day operations. From email to websites to accounting, there are few things technology has not touched in today's business world. That is where we come in, you do not want to worry about managing your technology infrastructure, and you have more important things to do like running your business. Our set of management contracts provide you with the reliability and response you need to make technology work for you!

What does it includes?

- Network Health Monitoring
- Client/Server Health Monitoring,
- Client/Server Windows Update Monitoring
- Client/Server Virus Monitoring
- New User Account Creation/Remote
- Setup 5GB Offsite Backup Storage (Upgradable)
- Daily Backup Monitoring
- Priority Onsite Support Callouts
- 1 Hour of Included Onsite Support Monthly
- 1 Hour of Included Remote Support Monthly
- Unlimited Priority Email Support and Vendor Relations

What are the Advantages

- Fixed Monthly Cost for Support
- Improved Network Reliability
- Company Data is Backed Up and Safe
- Priority Onsite Support
- Priority Email Support
- Single Point of Contact
- No Worries or Vendor Hassles
- Regular Contact with Us
- We Keep You Informed
- Proactive (Fix issues before they become problems)
- Saves Money
- ***You can now got back to worrying about your business and not your technology problems***

Business Services Portfolio

- Networks installation
- Secure Wireless Networks
- Guest Wireless Access
- Remote Network Management
- Local Support Helpdesk services
- Server Sales/Installation/Support
- Computer Sales/Repair/Support
- Microsoft Office 2003/2007 assistance and training
- Operating System install/support
- iPhone/Blackberry/Windows Smart Phone email integration
- Mac computer system installs
- Hosted Email/Exchange
- Secure Offsite Storage and Backup
- Business Class Web Hosting
- Business Class hosted Email System
- Web Design/ Logo's/ Page Mockups
- Project Consulting Services
- PC Cleanups
- Hardware install on all systems from Windows to Mac
- VOIP/ Small Internet Based Phone system
- Virus and Spyware Removal
- PC imaging and deployment



- PC Software Standardization
- Corporate website filtration solution
- Installation of Virtual Server environmental (VMware)
- Deployment of Thin Client Solution
- Green Networking Services
- Quality of Service, Intrusion Prevention, Spam Filtering
- Virtual Private Network Connection for remote access solution
- Data Recovery
- Video Surveillance Solution
- Mobile Internet Rental
- Mobile Wireless deployment using Turn Key Solution
- Long Range Wi-Fi Access for remote office connection
- PA Systems Rental
- AV and Home Theater Installation and Assistance
- Digital Signage
- And much more!



Client Testimonials

First impressions can create long-lasting business relationships, and that is exactly what Small Business Technology Solutions did with Independent Disability Services, Inc. when they met with me in person to discuss my non-profit agency's technology needs. Both Robert and Michael met with me at my organization and reviewed the agency's current technology and discussed future needs. Their philosophy of customer service that first day showed me firsthand what this company valued...communication.

Small Business Technology Solutions assisted Independent Disability Services, Inc. by installing a business server, router, while also creating a more secure system in which to safeguard the agency's information and data. In addition, they are in the process of designing a new website for our non-profit organization, www.idsrock.com. Their professionalism, quality of work, and respect of "IT challenged individuals" has made our transition to our new system much easier since change is never easy!

Lisa Ames
Executive Director
Independent Disability Services, Inc.
2100 E. Milwaukee Street, Suite L14
Janesville, WI 53545
608.754.5552

Robert and his business partner, Mike, are both extremely knowledgeable and able to provide comprehensive alternatives to small business owners and non-profits in regard to technology solutions. They are excellent resources when helping to meet business needs and within tight budgets. As a non-profit, we especially value their ability to provide higher end systems and outcomes, but with smaller costs than one might expect. They are both focused on meeting and/or exceeding their customer's expectations in a professional manner. Thanks guys!

Jim McMullen
Development Director
KANDU Industries, Inc.
Janesville WI 53546
608-755-4123

Small Business Technology Solutions provides all our technology needs. They have helped support our growing design business with a level of service and knowledge typical of much larger technology firms. The combination of service and value solutions is best in class in my 20 years of business experience.

Steve Sorensen
Executive Vice President
SORENSEN DESIGN GROUP INC.
helping our clients build with confidence

Phone: 847.948.8567
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1020 Osterman Ave
Deerfield, IL 60015



I am the business administrator at a medium-sized church and I don't have the time to deal with computer issues nor am I capable to do so. Small Business Technology Solutions has given me the freedom to focus on what I need to do rather than try and figure it out for myself. The great thing is that they are always ready and willing to answer any question I have or troubleshoot any problem we can come up with. Every person on our staff knows who to contact when they run into a computer-related issue. They are incredibly knowledgeable, highly professional and respectful when explaining any concerns. They are especially sensitive to the needs of their client and come up with various, affordable ways when determining a solution. This is especially crucial since we are a non-profit organization.

We have a computer network maintenance contract with Small Business Technology Solutions which helps to maintain our network in an effective and efficient way. They are able to remotely assist in network administration tasks, configure each machine in our office to make it user friendly while also ensuring security and confidentiality.

Small Business Technology Solutions has provided numerous different services for us and has always been fair and reasonable in their rates. Some of the projects they have performed include an audit of our 10 plus computers, PC standardization and cleanup, along with many others ranging in duration and degree of difficulty. The quality of work has been exceptional.

I highly recommend Small Business Technology Solutions to any small business, non-profit, or home-user.

Krista Williams
Business Administrator
Northwest Assembly of God
(847) 299-2400 ext. *821
kwilliams@nwaog.com

I am very happy to write this letter of recommendation for Small Business Technology Solutions. I have been using their services for 5 years and have always been totally satisfied. They are prompt in their service and knowledgeable. They are creative in designing solutions to problems.

Specifically, they completely set up our office computer system. They did it fast and accurately. I also use them for my home computers. We use their offsite backup system, and soon they will host my website.

This is a great company. You will be very satisfied with their services.

Dr. Nicolet DeRose, DDS, MS
DeRose Dental Office, S.C.

316 Fifth Street
Racine, Wisconsin 53403
(262) 634-8662

Robert has helped solve the puzzle that is my computer's smooth operation a few times for me over the last year. Everyone needs someone like Robert to call on so online work and life don't stay interrupted for long. He knows what he is doing!

Amy Golackson
Janesville, WI